



March 30, 2020

Re: Continuing Essential Business Operations

Dear Valued Customer:

With a growing number of communities and businesses impacted by the coronavirus (COVID-19), I wanted to let you know that BM&M Screening Solutions (BM&M), is still operating and is committed to remaining a trusted partner for our customers and suppliers. Even though we find ourselves facing challenges, BM&M is driven to fulfill our obligations to customers. BM&M remains equally committed to the health and safety of our own team, as well as the communities in which we live and operate.

We are constantly evaluating our operations and supply chain to keep up with a dynamic marketplace and are continuing to work hard to deliver our products and services in as timely a fashion as possible. BM&M has a Contingency Planning Team working to ensure we have plans in place that will allow us to continue to operate effectively, provide quality products and support your needs.

Because of the industries and end uses that our products and customers support, we believe that BM&M fits within the list of essential services that can continue to operate as identified by [British Columbia on March 26, 2020](#). For example, “Critical Infrastructure Service Providers” includes within its definition the “manufacturing of goods necessary for the continued and immediate operation of other essential infrastructure and businesses”, and therefore, includes the identified “Food and Agriculture Service Providers” such as “food processing, manufacturing.” The list further identifies the following essential services, which again, BM&M considers applicable to our products and our customer’s use of those products:

- “Businesses that ensure global continuity of supply of primary and value-added forestry/silviculture products (e.g., lumber, pulp, paper, wood fuel, etc.) including soft-pulp products...”
- “Businesses that ensure global continuity of supply of mining materials and products (e.g., metals such as copper, nickel and gold) and that support supply chains including...mining supply and services that support supply chains in the mining industry....”

We need your assistance in prioritizing orders that also support essential business or services. If you have also identified your business as an essential service under the British Columbia list above, or as essential critical infrastructure business under [List of COVID-19 Essential Services](#), or any other applicable government orders, please include the essential service or business definition applicable to your company at the time of your order so that we can work to ensure there are no delays in fulfilling your order.

For our essential employees that must be onsite to perform the important work that we are doing, BM&M is following the guidance of international health authorities and making sure we put in place the



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recommended processes to prevent the spread of the virus and support the ongoing well-being of our employees, vendors and customers.

All of our actions are from a mindset of prevention – not panic. While there are many unknowns on the near horizon, I am confident we are prepared to continue serving you and the needs of your business. We are honored to be partnering with you, and I look forward to any additional assistance I can provide you to help your business succeed in these challenging times.

Sincerely,

A handwritten signature in black ink, appearing to read 'Lawrence Rentz', written in a cursive style.

Lawrence Rentz

President